



PORTFOLIO:

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PRODUCT DESIGNER WITH 7+ YEARS OF EXPERIENCE LEADING END-TO-END DESIGN ACROSS SAAS, AI AND MOBILE PRODUCTS. EXPERIENCED IN DRIVING PRODUCT INITIATIVES, DISCOVERY AND CROSS-FUNCTIONAL COLLABORATION WITH PM AND ENGINEERING TEAMS. PROVEN TRACK RECORD OF REDUCING SUPPORT OPERATIONS BY 47% THROUGH AI-POWERED WORKFLOWS AND SCALING EXPERIENCES USED BY 750K USERS.

EXPERIENCE

WHEN/WHERE

MIQUIDO, KRAKÓW
PRODUCT DESIGNER

(05.2025 – NOW)

ROLE

- CONTRIBUTED TO PRE-SALES INITIATIVES BY TRANSLATING CLIENT NEEDS INTO PRODUCT CONCEPTS AND SOLUTION PROPOSALS.
- LED END-TO-END DESIGN OF AN ANDROID APPLICATION FOR ORLEN S.A., COLLABORATING WITH CROSS-FUNCTIONAL TEAMS AND STAKEHOLDERS THROUGHOUT DELIVERY.
- FACILITATED PRODUCT DECISIONS AND ALIGNED BUSINESS REQUIREMENTS WITH USER NEEDS AND TECHNICAL CONSTRAINTS.
- DELIVERED PRODUCT SOLUTIONS ACROSS MULTIPLE ENGAGEMENTS IN A FAST-PACED CONSULTING ENVIRONMENT.

WHEN/WHERE

SUPPORTX, MONTREAL
PRODUCT DESIGNER (LEAD)

(01.2023 – 05.2025)

ROLE

- REDUCED SUPPORT VOLUME BY 47% THROUGH AI-ASSISTED WORKFLOWS AND SELF-SERVICE EXPERIENCES.
- LED DESIGN OF AN AI-POWERED CUSTOMER SUPPORT PLATFORM LEVERAGING LLM AND DATA-PROCESSING TECHNOLOGIES.
- DROVE PRODUCT DIRECTION AND REBRANDING EFFORTS SUPPORTING EXPANSION INTO THE B2C MARKET.
- REIMAGINED HELP CENTERS INTO CUSTOMER-FACING EXPERIENCES, IMPROVING ACCESSIBILITY AND ADOPTION.
- PARTNERED CLOSELY WITH PRODUCT AND ENGINEERING TEAMS TO DELIVER END-TO-END SOLUTIONS.

CASE STUDY

THE [CASE STUDY](#) FOR THIS PROJECT IS [HERE](#)



WHEN/WHERE

PAWSCOUT, SAN FRANCISCO

(06.2019 – 12.2022)

PRODUCT DESIGNER (JUNIOR TO LEAD)

ABOUT

– PROMOTED FROM JUNIOR TO LEAD PRODUCT DESIGNER WITHIN THREE YEARS.

– OWNED UX FOR FEATURES USED BY 750K USERS.

– ESTABLISHED DESIGN PROCESSES AND IMPROVED COLLABORATION ACROSS TEAMS.

– LED DISCOVERY AND FEATURE PRIORITIZATION EFFORTS.

– INTRODUCED DESIGN SYSTEM PRACTICES.

CASE STUDY

THE [CASE STUDY](#) FOR THIS PROJECT IS [HERE](#)

EDUCATION & COURSES

ART ACADEMY IN SZCZECIN – GRAPHIC DESIGN
2015–2018, BACHELOR DEGREE

GOOGLE UX

COURSERA GOOGLE UX COURSE:
[CASE STUDY](#)

CERTIFICATES

DESIGN PRACTICE – INTERACTION DESIGNER – [CERTIFICATE](#)
DESIGN PRACTICE – BRAND DESIGNER – [CERTIFICATE](#)
KLIKA – FRAMER COURSE – [CERTIFICATE](#)

SKILLS

PRODUCT DESIGN • UX STRATEGY • DESIGN SYSTEMS • AI/LLM PRODUCTS • USER RESEARCH • INTERACTION DESIGN • PRODUCT DISCOVERY • CROSS-FUNCTIONAL COLLABORATION • DESIGN LEADERSHIP • BRANDING • FIGMA • PROTOTYPING

I HEREBY CONSENT TO MY PERSONAL DATA BEING PROCESSED BY ANY COMPANY FOR THE PURPOSE OF CONSIDERING MY APPLICATION FOR THE VACANCY ADVERTISED BY THE COMPANY.

